
nQueue Billback Excels Through Merger Integration *Strong Sales, New Products Highlight Third Quarter*

Tempe, Ariz., November 2, 2009 – nQueue Billback LLC, the leading provider of software-based information accountability, expense management and cost recovery systems today announced strong sales and profitability for its iA (Information Accountability) product suite in the third quarter of 2009. The results were especially impressive considering that nQueue Billback LLC was just formed by the merger of nQueue and the North American operations of Billback Systems early in the quarter.

nQueue Billback continues to receive a positive response to the merger. “Firms nationwide are realizing that keys to increased profitability exist within their data and capturing it is the first step,” said John Gilbert, Vice President, Sales & Marketing at nQueue Billback. “Law firms are looking hard at the bottom line and our commitment to providing products that improve it is the foundation of our success.” All of nQueue Billback products are designed to capture expense data accurately, process that data and assist the firm in understanding how acting on it will improve profitability. Information Accountability, or iA, increases accuracy and understanding of data, improving efficiency through cost recovery, expense management, workflow and business intelligence.

Approximately 60 percent of nQueue Billback’s new clients in the third quarter came through its established reseller channels while the remainder worked directly with its sales team. New clients are based in numerous cities including Los Angeles, Chicago, Indianapolis, New York and Minneapolis.

“Our team has accomplished quite a bit since the merger was finalized,” said Rick Hellers, President & CEO of nQueue Billback. In addition to the strong sales numbers, third quarter highlights include a new website, participation in the International Legal Technology Association Annual Conference and ALA Regional Conferences, launching of new products including “iA Scan Powered by AccuRoute” and a road show to visit the company’s current client base along with prospective firms. “I am extremely proud of our entire staff and look forward to continued outstanding results going forward,” added Hellers.

For more information, please visit www.nQBillback.com.



About nQueue Billback

nQueue Billback LLC provides software-based information accountability solutions to more than 35 percent of the largest 250 law firms in the United States, and five of the Top 10 globally. The company assists firms by enhancing the automation and processing of any operational and administrative expenses, including print, copy, scan, phone, fax, travel, court fees, research, overnight, courier costs, credit card charges and more on an extremely powerful platform. nQueue Billback's software offerings, branded iA for Information Accountability, can be embedded directly into multi-function devices or reside on tablet computers or terminals to provide clients with the knowledge required to run their businesses more profitably. To learn more about nQueue Billback and iA, please visit www.nQBillback.com.

Media Contact

Brad Blickstein for nQueue Billback

Blickstein Group, Inc.

Tel: +1 (847) 256-5298

Email: brad@blicksteingroup.com